Australian National Cleaning Management Framework (ANCMF)

HVAC Room

Code: ANCMF-AU-CO-HR-01 • Facility: Commercial Office • Frequency: daily

Scope of Work

- Dust all surfaces, including vents and ducts.
- Sanitise high-touch areas such as door handles and light switches.
- Vacuum floors and remove any debris.
- Mop hard floor surfaces with appropriate cleaning solution.
- Empty rubbish bins and replace liners.
- Wipe down external surfaces of HVAC equipment.
- Inspect for and remove any cobwebs.

Method

- 1. Prepare the cleaning trolley with all necessary equipment and supplies, ensuring colour-coded cloths are used for different surfaces.
- 2. Dust all surfaces using a microfibre cloth, starting from the highest points and working downwards.
- 3. Sanitise high-touch areas using a disinfectant spray and cloth.
- 4. Vacuum the floor thoroughly, paying attention to corners and edges.
- 5. Mop the floor with a neutral pH cleaner, ensuring no excess water is left on the floor.
- 6. Empty rubbish bins, replace liners, and dispose of waste according to local regulations.
- 7. Wipe down the external surfaces of HVAC equipment with a damp cloth.
- 8. Conduct a final inspection to ensure all tasks are completed to standard.

Equipment

- Microfibre cloths (colour-coded)
- Vacuum cleaner with HEPA filter
- Mop and bucket with neutral pH cleaner
- Disinfectant spray

- Cleaning trolley
- · Rubbish bin liners

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are free of dust and debris; high-touch areas are sanitised; floors are spotless with no residue; rubbish bins are empty and clean; no cobwebs present.
Good	Minor dust on non-critical surfaces; high-touch areas mostly sanitised; floors are clean with minimal residue; rubbish bins are empty; few cobwebs.
Pass	Noticeable dust on some surfaces; high-touch areas partially sanitised; floors have some residue; rubbish bins are not overflowing; some cobwebs present.
Fail	Significant dust accumulation; high-touch areas not sanitised; floors are dirty with visible residue; rubbish bins are full; many cobwebs present.