Australian National Cleaning Management Framework (ANCMF)

Corridor

Code: ANCMF-AU-GB-C-07 • Facility: Government Building • Frequency: daily

Scope of Work

- Dusting of all horizontal surfaces including ledges, skirting boards, and light fixtures.
- Vacuuming of carpeted areas and mats.
- Mopping of hard floor surfaces using appropriate cleaning solutions.
- Spot cleaning of walls and doors to remove marks and stains.
- Cleaning and sanitising of high-touch surfaces such as door handles, light switches, and handrails.
- Emptying and sanitising of rubbish bins.
- Inspection and removal of cobwebs from ceilings and corners.
- Ensuring all cleaning activities comply with Australian workplace health and safety requirements.

Method

- 1. Prepare the cleaning trolley with colour-coded cleaning cloths, mop heads, and appropriate cleaning solutions.
- 2. Begin by dusting all horizontal surfaces using a damp microfibre cloth to capture dust and prevent dispersal.
- 3. Vacuum carpeted areas thoroughly, paying special attention to corners and edges.
- 4. Mop hard floor surfaces using a damp mop and a neutral pH floor cleaner, ensuring no excess water is left on the floor.
- 5. Spot clean walls and doors with a suitable cleaner to remove any visible marks or stains.
- 6. Sanitise high-touch surfaces with a disinfectant solution, allowing appropriate contact time for effective germ kill.
- 7. Empty rubbish bins, replace liners, and sanitise the bin interior and exterior.
- 8. Inspect ceilings and corners for cobwebs and remove them using an extendable duster.

Equipment

- · Colour-coded microfibre cloths
- Vacuum cleaner with HEPA filter
- Microfibre mop and bucket
- Neutral pH floor cleaner
- Disinfectant solution
- Extendable duster

- Cleaning trolley
- · Rubbish bin liners

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are free from dust, marks, and stains; floors are spotless and dry; no visible cobwebs; high-touch surfaces are sanitised and free from smudges; rubbish bins are empty and sanitised.
Good	Minor dust on less accessible surfaces; floors are clean with minimal streaks; high-touch surfaces are mostly sanitised; rubbish bins are empty but may have minor residue.
Pass	Noticeable dust on some surfaces; floors are generally clean but may have visible streaks or spots; high-touch surfaces are partially sanitised; rubbish bins are emptied but not sanitised.
Fail	Visible dust accumulation; floors are dirty or wet; high-touch surfaces are not sanitised; rubbish bins are full or unsanitised.