Australian National Cleaning Management Framework (ANCMF)

Exhibit Room

Code: ANCMF-AU-GB-ER-02 • Facility: Government Building • Frequency: daily

Scope of Work

- Dust all surfaces including exhibits, display cases, and furniture.
- Vacuum all carpeted areas and spot clean stains.
- Mop hard floors with appropriate cleaning solution.
- Sanitise high-touch surfaces such as door handles, light switches, and railings.
- Empty rubbish bins and replace liners.
- Clean glass surfaces and mirrors to be streak-free.
- Ensure all cleaning is performed using colour-coded cleaning systems to prevent cross-contamination.

Method

- 1. Prepare cleaning trolley with all necessary equipment and supplies, ensuring colour-coded cloths and mops are used.
- 2. Dust all surfaces using a microfibre cloth, starting from high surfaces and working downwards.
- 3. Vacuum carpeted areas thoroughly, paying special attention to corners and edges.
- 4. Mop hard floors using a damp mop and appropriate cleaning solution, ensuring no excess water is left on the floor.
- 5. Sanitise high-touch areas using a disinfectant spray and cloth, ensuring all surfaces are visibly wet for the recommended contact time.
- 6. Empty rubbish bins, replace liners, and dispose of waste according to facility guidelines.
- 7. Clean glass surfaces with a glass cleaner and microfibre cloth, ensuring no streaks or smudges remain.

Equipment

- Microfibre cloths (colour-coded)
- · Cleaning trolley

· Rubbish bin liners

- Vacuum cleaner
- Disinfectant spray
- Mop and bucket (colour-coded)
- Glass cleaner

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are free of dust and marks; floors are spotless and dry; no rubbish is visible; glass surfaces are streak-free; high-touch areas are sanitised with no residue.
Good	Minor dust on high surfaces; floors are clean with minimal marks; rubbish bins are empty; glass surfaces have minor streaks; high-touch areas are mostly sanitised.
Pass	Noticeable dust on surfaces; floors have visible marks; rubbish bins are not overflowing; glass surfaces have visible streaks; high-touch areas are partially sanitised.
Fail	Heavy dust accumulation; floors are dirty; rubbish bins are overflowing; glass surfaces are heavily streaked; high-touch areas are not sanitised.