# Australian National Cleaning Management Framework (ANCMF)

# **Meeting Room**

Code: ANCMF-AU-GB-MR-01 • Facility: Government Building • Frequency: daily

### Scope of Work

- Dust all horizontal surfaces including tables, chairs, and window sills.
- Vacuum carpeted areas thoroughly.
- Mop hard floors with appropriate cleaning solution.
- · Wipe and sanitise all touchpoints including door handles, light switches, and remote controls.
- Empty rubbish bins and replace liners.
- Clean and sanitise telephones and other communication devices.
- Ensure windows are free from smudges and fingerprints.
- Arrange furniture neatly and ensure all equipment is in its designated place.

#### Method

- 1. Prepare the cleaning trolley with all necessary equipment and supplies, ensuring colour-coded cloths and mops are used to prevent cross-contamination.
- 2. Start by dusting all horizontal surfaces using a microfibre cloth.
- 3. Vacuum the carpeted areas, paying special attention to corners and under furniture.
- 4. Mop hard floors using a damp mop and appropriate cleaning solution, ensuring no excess water is left on the floor.
- 5. Wipe and sanitise all touchpoints with a disinfectant solution.
- 6. Empty rubbish bins, replace liners, and dispose of waste according to local regulations.
- 7. Clean telephones and communication devices with a sanitising wipe.
- 8. Use a glass cleaner to remove smudges from windows.
- 9. Reorganise furniture and equipment to their designated positions.

## **Equipment**

- Microfibre cloths (colour-coded)
- Vacuum cleaner
- Mop and bucket (colour-coded)
- · Disinfectant solution
- Glass cleaner
- Sanitising wipes

- Rubbish bin liners
- Cleaning trolley

# **Quality Criteria**

| Performance Level | Criteria   |
|-------------------|--|
| Excellent         | All surfaces are free from dust and smudges; floors are spotless with no visible marks; all touchpoints are sanitised; rubbish bins are empty and clean; furniture is neatly arranged. |
| Good              | Minor dust on less accessible surfaces; floors have minimal marks; most touchpoints are sanitised; rubbish bins are empty but may have minor residue; furniture is mostly arranged.    |
| Pass              | Noticeable dust on surfaces; floors have visible marks; some touchpoints are missed; rubbish bins are not completely clean; furniture is disorganised.                                 |
| Fail              | Significant dust accumulation; floors are dirty; touchpoints are unsanitised; rubbish bins are full or dirty; furniture is in disarray.  |