## Australian National Cleaning Management Framework (ANCMF)

# Dishwash Area

Code: ANCMF-AU-H-DA-01 • Facility: Hospitality • Frequency: daily

### **Scope of Work**

- Remove all food debris and rubbish from surfaces and dispose of in designated rubbish bins.
- Wash and sanitise all sinks, taps, and surrounding surfaces.
- Clean and sanitise dishwashing machines, including trays and filters.
- Mop floors with appropriate cleaning solution, ensuring no residue is left.
- Wipe down walls and splashbacks to remove any food splatter or stains.
- Ensure all cleaning equipment is cleaned and stored correctly after use.
- Check and refill soap and sanitiser dispensers as needed.
- Ensure all cleaning cloths are colour-coded and used appropriately to prevent cross-contamination.

#### Method

- 1. Begin by clearing the area of all dishes and utensils, placing them in the dishwashing machine or designated area for washing.
- 2. Use a scraper to remove any food debris from surfaces and dispose of it in the rubbish bin.
- 3. Apply a suitable cleaning solution to sinks, taps, and surrounding surfaces, scrubbing with a non-abrasive pad.
- 4. Rinse surfaces with clean water and apply a food-safe sanitiser, allowing it to air dry.
- 5. Clean the dishwashing machine by removing trays and filters, washing them separately, and wiping down the interior with a sanitising solution.
- 6. Mop the floor using a mop and bucket with a suitable floor cleaner, ensuring to reach under counters and corners.
- 7. Wipe down walls and splashbacks with a damp cloth and appropriate cleaning solution.
- 8. Inspect all areas for cleanliness and repeat any steps if necessary to meet quality criteria.

### **Equipment**

- Colour-coded cleaning cloths
- Non-abrasive scrub pads
- Mop and bucket

Food-safe cleaning and sanitising solutions

Personal protective equipment (PPE)

- Rubbish bins and liners
- Dishwashing machine cleaning tools

# **Quality Criteria**

| Performance Level | Criteria  |
|-------------------|---|
| Excellent         | All surfaces are visibly clean and free from food debris, stains, and watermarks. Floors are dry and free from residue. No odours present. All equipment is sanitised and stored correctly. |
| Good              | Surfaces are mostly clean with minor watermarks or stains. Floors are mostly dry with minimal residue. No strong odours present. Most equipment is sanitised and stored correctly.          |
| Pass              | Surfaces have some visible stains or watermarks. Floors have some residue. Mild odours may be present. Some equipment may not be stored correctly.  |
| Fail              | Surfaces are visibly dirty with food debris and stains. Floors are wet or sticky. Strong odours present. Equipment is not sanitised or stored correctly.                                    |