

Ensuite Bathroom

Code: ANCMF-AU-H-EB-01 • Facility: Hospitality • Frequency: daily

Scope of Work

- Dust all surfaces including shelves and ledges.
- Clean and sanitise the toilet, including the bowl, seat, and exterior.
- Wipe and sanitise all taps and fixtures.
- Clean mirrors and glass surfaces to a streak-free finish.
- Scrub and sanitise the shower area, including tiles and grout.
- Mop the floor with a disinfectant solution.
- Empty and sanitise rubbish bins.
- Replenish toiletries and towels as needed.
- Check and clean ventilation grilles.

Method

1. Prepare the cleaning trolley with colour-coded cloths and appropriate cleaning agents.
2. Dust all surfaces using a microfibre cloth.
3. Apply toilet cleaner to the bowl and allow it to sit while cleaning other areas.
4. Wipe and sanitise taps and fixtures using a disinfectant spray.
5. Clean mirrors with glass cleaner and a lint-free cloth.
6. Scrub shower tiles and grout with a suitable bathroom cleaner.
7. Mop the floor using a disinfectant solution, ensuring no residue is left.
8. Empty rubbish bins and replace liners.
9. Replenish toiletries and towels, ensuring they are neatly arranged.
10. Inspect and clean ventilation grilles to ensure proper airflow.

Equipment

- Cleaning trolley with colour-coded cloths
- Microfibre cloths
- Toilet brush
- Disinfectant spray
- Glass cleaner
- Bathroom cleaner
- Mop and bucket
- Rubbish bin liners

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless with no visible dust or streaks. The toilet and shower are sanitised with no odours. Floors are clean and dry. All amenities are fully stocked and neatly arranged.
Good	Minor dust or streaks on surfaces. Toilet and shower are clean with minimal odours. Floors are clean but may be slightly damp. Most amenities are stocked.
Pass	Noticeable dust or streaks on surfaces. Toilet and shower are clean but may have some odours. Floors are clean but damp. Some amenities are missing.
Fail	Significant dust or streaks on surfaces. Toilet and shower are not clean with strong odours. Floors are dirty or wet. Many amenities are missing.