

Massage Room

Code: ANCMF-AU-H-MR-01 • Facility: Hospitality • Frequency: daily

Scope of Work

- Dust all surfaces including shelves, tables, and decorative items.
- Sanitise massage tables, chairs, and any equipment used during treatments.
- Vacuum and mop floors using a colour-coded cleaning system to prevent cross-contamination.
- Empty rubbish bins and replace liners.
- Clean and polish mirrors and glass surfaces.
- Wipe down walls and skirting boards to remove any marks or stains.
- Ensure all taps and sinks are cleaned and sanitised.
- Check and refill any dispensers (e.g., hand sanitiser, soap).
- Remove any unpleasant odours using appropriate air fresheners.

Method

1. Begin by dusting all surfaces from top to bottom to prevent recontamination.
2. Use a sanitising solution to clean massage tables and chairs, ensuring all surfaces are thoroughly wiped.
3. Vacuum the floor using a HEPA filter vacuum cleaner to capture dust and allergens.
4. Mop the floor with a disinfectant solution, using a colour-coded mop to avoid cross-contamination.
5. Empty rubbish bins, replace liners, and ensure bins are sanitised.
6. Clean mirrors and glass surfaces with a glass cleaner for a streak-free finish.
7. Wipe down walls and skirting boards with a damp cloth and appropriate cleaning solution.
8. Sanitise taps and sinks, ensuring no water spots or residue remain.
9. Check dispensers and refill as necessary, ensuring they are clean and functioning.
10. Use air fresheners to maintain a pleasant aroma in the room.

Equipment

- Microfibre cloths
- Colour-coded mops and buckets
- HEPA filter vacuum cleaner
- Sanitising solutions
- Glass cleaner
- Air fresheners
- Rubbish bin liners

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless, no dust or marks visible. Floors are shiny and free of debris. Air is fresh with no odours. All dispensers are full and operational.
Good	Minor dust or marks on surfaces. Floors are clean with minimal debris. Air is generally fresh. Most dispensers are full and operational.
Pass	Noticeable dust or marks on some surfaces. Floors have some debris. Air is neutral. Some dispensers may need refilling.
Fail	Significant dust or marks on surfaces. Floors are dirty with visible debris. Unpleasant odours present. Dispensers are empty or non-functional.