

Pool Deck

Code: ANCMF-AU-H-PD-01 • Facility: Hospitality • Frequency: daily

Scope of Work

- Remove all rubbish and debris from the pool deck area.
- Sanitise all surfaces, including lounge chairs, tables, and railings.
- Clean and sanitise poolside showers and change rooms.
- Mop and dry all tiled surfaces to prevent slip hazards.
- Ensure all drains are clear of debris and functioning properly.
- Wipe down and sanitise all high-touch areas, including door handles and taps.
- Inspect and clean poolside rubbish bins, replacing liners as needed.
- Ensure all signage is clean and visible.

Method

1. Begin by collecting all visible rubbish and debris, disposing of it in the appropriate rubbish bins.
2. Use a colour-coded cleaning system to sanitise all surfaces, ensuring no cross-contamination between areas.
3. Apply a suitable cleaning solution to all poolside furniture and fixtures, allowing adequate contact time before wiping clean.
4. Use a mop and appropriate cleaning solution to clean tiled surfaces, ensuring they are left dry to prevent slips.
5. Check and clear all drains of debris, ensuring proper water flow.
6. Wipe down all high-touch areas with a disinfectant wipe or solution.
7. Inspect rubbish bins, replace liners, and ensure bins are clean and odour-free.
8. Clean all signage with a damp cloth, ensuring they are free from dirt and smudges.

Equipment

- Colour-coded cleaning cloths and mops
- Sanitising solutions and disinfectants
- Rubbish bags and bin liners
- Cleaning trolley
- Wet floor signs
- Personal protective equipment (PPE)

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are visibly clean and sanitised, with no debris or rubbish present. Tiled surfaces are dry and free from slip hazards. All high-touch areas are sanitised and free from smudges. Rubbish bins are clean, with no odours, and signage is clear and legible.
Good	Most surfaces are clean and sanitised, with minimal debris present. Tiled surfaces are mostly dry, with minor damp spots. High-touch areas are mostly sanitised, with minor smudges. Rubbish bins are mostly clean, with slight odours, and signage is mostly clear.
Pass	Surfaces are generally clean, with some debris present. Tiled surfaces may have damp areas. High-touch areas have some smudges. Rubbish bins have some odours, and signage is somewhat legible.
Fail	Surfaces are visibly dirty, with significant debris present. Tiled surfaces are wet and pose slip hazards. High-touch areas are unsanitised. Rubbish bins are dirty and odorous, and signage is unclear or illegible.