

## Bathroom

Code: ANCMF-AU-HF-B-01 • Facility: Healthcare Facility • Frequency: daily

### Scope of Work

- Dust all surfaces including ledges, sills, and fixtures.
- Clean and sanitise all sinks, taps, and countertops.
- Clean and sanitise toilets, including seats, lids, and flush handles.
- Clean mirrors and glass surfaces to a streak-free finish.
- Empty and sanitise rubbish bins, replace liners.
- Mop floors with a disinfectant solution.
- Replenish toilet paper, soap, and paper towels.
- Check and clean vents and grilles for dust accumulation.

### Method

1. Prepare cleaning trolley with colour-coded cloths and mops, ensuring all necessary cleaning agents are stocked.
2. Dust surfaces using a damp microfibre cloth to capture dust particles.
3. Apply disinfectant to sinks, taps, and countertops, allowing appropriate dwell time before wiping clean.
4. Use a toilet brush and disinfectant to scrub toilets, ensuring all surfaces are covered.
5. Spray glass cleaner on mirrors and glass surfaces, wiping with a lint-free cloth.
6. Empty rubbish bins, sanitise interiors, and replace liners.
7. Mop floors using a two-bucket system to prevent cross-contamination.
8. Restock consumables, ensuring dispensers are functioning correctly.
9. Inspect vents and grilles, wiping with a damp cloth if necessary.

### Equipment

- Colour-coded microfibre cloths and mops
- Cleaning trolley
- Disinfectant and cleaning agents
- Toilet brush
- Glass cleaner
- Lint-free cloths
- Rubbish bin liners
- Two-bucket mopping system

### Quality Criteria

| Performance Level | Criteria                                                                                                                                                                                                               |
|-------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Excellent</b>  | All surfaces are visibly clean and free from dust, smudges, and stains. No odours present. Consumables fully stocked. No visible watermarks or streaks on glass surfaces. Infection control measures fully adhered to. |
| <b>Good</b>       | Minor dust or smudges on non-critical surfaces. No strong odours. Consumables mostly stocked. Minimal watermarks on glass surfaces. Infection control measures mostly adhered to.                                      |
| <b>Pass</b>       | Noticeable dust or smudges on multiple surfaces. Mild odours present. Consumables partially stocked. Visible watermarks on glass surfaces. Infection control measures partially adhered to.                            |
| <b>Fail</b>       | Significant dust, smudges, or stains on surfaces. Strong odours present. Consumables not stocked. Excessive watermarks or streaks on glass surfaces. Infection control measures not adhered to.                        |