

## Intensive Care Unit

Code: ANCMF-AU-HF-ICU-01 • Facility: Healthcare Facility • Frequency: daily

### Scope of Work

- Dusting of all horizontal surfaces including equipment, ledges, and furniture.
- Sanitising of all high-touch surfaces such as bed rails, door handles, and light switches.
- Mopping of floors using a damp mop with appropriate disinfectant.
- Cleaning and sanitising of sinks and taps.
- Emptying and sanitising of rubbish bins.
- Spot cleaning of walls and partitions.
- Cleaning and sanitising of toilets and bathroom fixtures.
- Ensuring all cleaning activities comply with infection control protocols.

### Method

1. Prepare the cleaning trolley with colour-coded cleaning cloths and mops, ensuring all equipment is clean and in good condition.
2. Begin by dusting all horizontal surfaces using a damp microfibre cloth to capture dust and prevent dispersal.
3. Sanitise high-touch surfaces using a hospital-grade disinfectant, ensuring contact time as per manufacturer's instructions.
4. Mop the floor using a damp mop and appropriate disinfectant, starting from the farthest corner and moving towards the exit.
5. Clean and sanitise sinks and taps, ensuring removal of any visible soil and limescale.
6. Empty rubbish bins, replace liners, and sanitise the bin interior and exterior.
7. Spot clean walls and partitions as needed, focusing on visible marks and stains.
8. Clean and sanitise toilets, ensuring thorough cleaning of bowls, seats, and surrounding areas.
9. Review the area to ensure all tasks are completed to the required standard.

### Equipment

- Colour-coded microfibre cloths and mops
- Cleaning trolley
- Personal protective equipment (PPE)
- Hospital-grade disinfectant
- Rubbish bin liners
- Bucket and mop wringer

### Quality Criteria

| Performance Level | Criteria                                                                                                                                                                                                                                                                          |
|-------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Excellent</b>  | All surfaces are visibly clean and free from dust, dirt, and smudges. No odours present. High-touch surfaces are sanitised with no visible residue. Floors are streak-free and dry. Rubbish bins are empty and sanitised. Compliance with infection control protocols is evident. |
| <b>Good</b>       | Most surfaces are clean with minor dust or smudges. No strong odours. High-touch surfaces are mostly sanitised. Floors are mostly clean with minimal streaks. Rubbish bins are empty but may have minor residue. Infection control protocols are mostly followed.                 |
| <b>Pass</b>       | Surfaces have some dust and smudges. Mild odours may be present. High-touch surfaces are partially sanitised. Floors have visible streaks or wet patches. Rubbish bins are emptied but not sanitised. Infection control protocols are partially followed.                         |
| <b>Fail</b>       | Surfaces are visibly dirty with dust and smudges. Strong odours present. High-touch surfaces are not sanitised. Floors are dirty or wet. Rubbish bins are full or unsanitised. Infection control protocols are not followed.                                                      |