

Public Toilets

Code: ANCMF-AU-HF-PT-01 • Facility: Healthcare Facility • Frequency: daily

Scope of Work

- Thorough cleaning and sanitising of all toilet surfaces, including bowls, seats, and lids.
- Cleaning and sanitising of sinks, taps, and surrounding areas.
- Wiping and sanitising of all touchpoints such as door handles, light switches, and dispensers.
- Emptying and sanitising rubbish bins.
- Replenishing of toilet paper, soap, and hand sanitiser dispensers.
- Spot cleaning of walls and partitions.
- Floor cleaning including sweeping and mopping with disinfectant.
- Ensuring no unpleasant odours are present.

Method

1. Prepare the cleaning trolley with all necessary supplies, ensuring colour-coded cloths and mops are used to prevent cross-contamination.
2. Wear appropriate personal protective equipment (PPE) as per Australian health and safety guidelines.
3. Begin by emptying rubbish bins and replacing liners.
4. Clean and sanitise all toilet surfaces using a disinfectant cleaner, ensuring all surfaces are wiped dry.
5. Clean and sanitise sinks and taps, ensuring no water spots or residue remain.
6. Wipe and sanitise all touchpoints, ensuring thorough coverage.
7. Replenish consumables such as toilet paper, soap, and hand sanitiser.
8. Sweep the floor to remove debris, then mop with a disinfectant solution, ensuring the floor is left dry and streak-free.
9. Conduct a final inspection to ensure all areas are clean, sanitised, and free of odours.

Equipment

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| • Cleaning trolley with colour-coded cleaning cloths and mops. | • Personal protective equipment (PPE) including gloves and masks. | • Consumables: toilet paper, soap, hand sanitiser. |
| • Disinfectant cleaner suitable for healthcare environments. | • Rubbish bin liners. | • Signage for wet floors. |

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are visibly clean and sanitised, with no residue or water spots. No odours present. Consumables fully stocked. Floors are dry and streak-free.
Good	All surfaces are clean with minimal residue. No strong odours. Most consumables stocked. Floors mostly dry with minor streaks.
Pass	Surfaces are generally clean with some residue. Mild odours present. Some consumables may be low. Floors are mostly clean but may have some wet spots.
Fail	Surfaces are visibly dirty or unsanitised. Strong odours present. Consumables are depleted. Floors are wet or dirty.