

Triage Area

Code: ANCMF-AU-HF-TA-01 • Facility: Healthcare Facility • Frequency: daily

Scope of Work

- Dust all surfaces including counters, desks, and equipment.
- Sanitise all high-touch areas such as door handles, light switches, and telephones.
- Vacuum and mop floors using a colour-coded cleaning system to prevent cross-contamination.
- Empty and sanitise rubbish bins, replacing liners as needed.
- Clean and sanitise seating areas and patient examination surfaces.
- Ensure all cleaning activities comply with infection control guidelines.

Method

1. Begin by donning appropriate personal protective equipment (PPE) as per Australian health guidelines.
2. Use a colour-coded cleaning system to prevent cross-contamination between different areas.
3. Dust surfaces using a microfibre cloth to capture dust and allergens.
4. Sanitise high-touch areas with a hospital-grade disinfectant.
5. Vacuum floors using a HEPA-filtered vacuum cleaner to reduce airborne particles.
6. Mop floors with a neutral detergent and sanitiser, ensuring no residue is left.
7. Dispose of waste in accordance with healthcare waste management protocols.

Equipment

- Microfibre cloths
- HEPA-filtered vacuum cleaner
- Personal protective equipment (PPE)
- Hospital-grade disinfectant
- Colour-coded mops and buckets
- Rubbish bin liners

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are visibly clean and free from dust, dirt, and smudges. No odours present. High-touch areas are sanitised and dry. Floors are spotless with no residue. Waste bins are empty and sanitised.
Good	Surfaces are mostly clean with minimal dust or smudges. No strong odours. High-touch areas are sanitised. Floors are clean with slight residue. Waste bins are empty.
Pass	Surfaces have some dust or smudges. Mild odours may be present. High-touch areas are mostly sanitised. Floors are mostly clean with some residue. Waste bins are not overflowing.
Fail	Surfaces are visibly dirty or dusty. Strong odours present. High-touch areas are not sanitised. Floors are dirty or sticky. Waste bins are overflowing or unsanitised.