

Escalator Area

Code: ANCMF-AU-R-EA-01 • Facility: Retail • Frequency: daily

Scope of Work

- Dusting and wiping of all escalator handrails and side panels.
- Vacuuming of escalator steps and surrounding floor area.
- Mopping of adjacent floor surfaces to remove any spills or stains.
- Sanitising of handrails and touchpoints to minimise the spread of germs.
- Removal of rubbish and debris from the escalator area.
- Inspection and cleaning of escalator glass panels and metal surfaces.

Method

1. Use a colour-coded cleaning system to prevent cross-contamination.
2. Begin by dusting and wiping handrails and side panels with a microfibre cloth.
3. Vacuum escalator steps using a specialised escalator vacuum attachment.
4. Mop adjacent floor surfaces with a damp mop and appropriate cleaning solution.
5. Sanitise handrails and touchpoints using a disinfectant spray and cloth.
6. Collect and dispose of rubbish in designated rubbish bins.
7. Clean glass panels with a glass cleaner and microfibre cloth.

Equipment

- Colour-coded microfibre cloths
- Escalator vacuum with specialised attachment
- Mop and bucket with cleaning solution
- Disinfectant spray
- Glass cleaner
- Rubbish collection trolley

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless with no visible dust, dirt, or smudges. Handrails are sanitised and free of any sticky residues. Floors are clean and dry with no stains or marks. No rubbish or debris present.
Good	Minor dust or smudges on surfaces. Handrails are mostly clean and sanitised. Floors are generally clean with minor marks. Minimal rubbish or debris present.
Pass	Noticeable dust or smudges on surfaces. Handrails are somewhat clean but may have some residues. Floors have visible marks or stains. Some rubbish or debris present.
Fail	Significant dust, dirt, or smudges on surfaces. Handrails are sticky or visibly dirty. Floors are dirty with multiple stains or marks. Rubbish or debris is clearly present.