Australian National Cleaning Management Framework (ANCMF)

Car Wash

Code: ANCMF-AU-TH-CW-02 • Facility: Transportation Hub • Frequency: daily

Scope of Work

- Thorough cleaning of all wash bays, including walls, floors, and equipment.
- Sanitising of high-touch surfaces such as payment terminals and control panels.
- Removal of rubbish and debris from all areas, including bins and surrounding areas.
- Cleaning and polishing of glass surfaces and mirrors.
- Regular inspection and cleaning of drainage systems to prevent blockages.
- Application of appropriate cleaning agents to remove grease and oil stains.
- Ensuring all signage is clean and legible.

Method

- 1. Begin by removing all visible rubbish and debris from the area.
- 2. Use a high-pressure hose to rinse down all surfaces, starting from the top and working downwards.
- 3. Apply a suitable detergent to all surfaces, allowing it to dwell for the recommended time.
- 4. Scrub surfaces with a brush to remove stubborn stains and dirt.
- 5. Rinse thoroughly with clean water to remove all detergent residues.
- 6. Sanitise high-touch areas using a disinfectant spray and wipe with a clean cloth.
- 7. Dry all glass surfaces with a squeegee to prevent water spots.
- 8. Inspect drainage systems and remove any blockages.
- 9. Polish all metal surfaces to a shine.

Equipment

- High-pressure hose
- Squeegee

· Protective gloves and eyewear

- Detergent and disinfectant solutions
- Microfibre cloths
- Brushes and scrubbing pads
- Rubbish bags

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless with no visible dirt or stains. High-touch areas are sanitised and free from any marks. Glass surfaces are streak-free. No rubbish or debris is present. Drainage systems are clear and functioning properly.
Good	Minor dirt or stains may be present but are not immediately noticeable. High-touch areas are mostly clean. Glass surfaces have minimal streaks. Minimal rubbish or debris is present. Drainage systems are mostly clear.
Pass	Visible dirt or stains are present but do not affect the overall appearance. High-touch areas are somewhat clean. Glass surfaces have noticeable streaks. Some rubbish or debris is present. Drainage systems have minor blockages.
Fail	Significant dirt or stains are present. High-touch areas are dirty. Glass surfaces are heavily streaked. Rubbish or debris is clearly visible. Drainage systems are blocked and not functioning.