

## Fine Dining

Code: ANCMF-AU-TH-FD-01 • Facility: Transportation Hub • Frequency: daily

### Scope of Work

- Dusting of all surfaces including tables, chairs, and decorative elements.
- Vacuuming of carpeted areas and spot cleaning as necessary.
- Mopping of hard floors with appropriate cleaning solutions.
- Sanitising of all high-touch surfaces such as door handles, light switches, and railings.
- Cleaning and sanitising of dining tables and chairs after each use.
- Emptying and sanitising rubbish bins and replacing liners.
- Cleaning and polishing of glass surfaces and mirrors.
- Ensuring all cleaning activities comply with food safety standards as per Food Standards Australia New Zealand.

### Method

1. Begin by dusting all surfaces using a microfibre cloth, ensuring all dust is removed from tables, chairs, and decorative elements.
2. Vacuum carpeted areas thoroughly, paying special attention to corners and under furniture. Spot clean any stains using appropriate carpet cleaning solutions.
3. Mop hard floors using a neutral pH floor cleaner, ensuring no residue is left behind.
4. Sanitise high-touch surfaces with a disinfectant spray, allowing appropriate contact time for effective germ kill.
5. After each dining session, clean and sanitise tables and chairs using a food-safe sanitiser.
6. Empty rubbish bins, sanitise the interior and exterior, and replace liners.
7. Clean glass surfaces and mirrors with a glass cleaner, ensuring a streak-free finish.
8. Conduct a final inspection to ensure all areas meet the required cleanliness standards.

### Equipment

- |                     |                            |                      |
|---------------------|----------------------------|----------------------|
| • Microfibre cloths | • Neutral pH floor cleaner | • Glass cleaner      |
| • Vacuum cleaner    | • Disinfectant spray       | • Rubbish bin liners |
| • Mop and bucket    | • Food-safe sanitiser      |                      |

### Quality Criteria

| Performance Level | Criteria                                                                                                                                                                                                            |
|-------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Excellent</b>  | All surfaces are spotless and free of dust. Floors are immaculate with no stains or residue. High-touch surfaces are sanitised and free of smudges. Glass surfaces are crystal clear. No rubbish or odours present. |
| <b>Good</b>       | Minor dust on surfaces. Floors are clean with minimal stains. High-touch surfaces are mostly sanitised. Glass surfaces have minor streaks. Rubbish bins are empty and odour-free.                                   |
| <b>Pass</b>       | Noticeable dust on some surfaces. Floors have visible stains. High-touch surfaces are partially sanitised. Glass surfaces have visible streaks. Rubbish bins are not overflowing but may have slight odour.         |
| <b>Fail</b>       | Significant dust accumulation. Floors are dirty with multiple stains. High-touch surfaces are not sanitised. Glass surfaces are dirty. Rubbish bins are overflowing and have strong odour.                          |