

Restaurants

Code: ANCMF-AU-TH-R-01 • Facility: Transportation Hub • Frequency: daily

Scope of Work

- Thorough cleaning and sanitising of all dining surfaces, including tables and chairs.
- Cleaning and sanitising of food preparation areas and equipment.
- Regular emptying and sanitising of rubbish bins.
- Cleaning and sanitising of floors, including mopping and vacuuming.
- Cleaning of glass surfaces and windows.
- Dusting of all surfaces, including ledges and fixtures.
- Cleaning and sanitising of toilets and washbasins.
- Restocking of hygiene supplies such as soap and paper towels.
- Odour control measures to ensure a pleasant environment.

Method

1. Use a colour-coded cleaning system to prevent cross-contamination.
2. Begin with dry cleaning tasks such as dusting and sweeping.
3. Proceed with wet cleaning tasks, including mopping and wiping with appropriate cleaning agents.
4. Sanitise all high-touch surfaces with approved disinfectants.
5. Ensure all cleaning equipment is cleaned and stored properly after use.
6. Conduct a final inspection to ensure all areas meet quality standards.

Equipment

- Colour-coded cleaning cloths and mops
- Cleaning trolley
- Approved disinfectants and cleaning agents
- Vacuum cleaner
- Glass cleaning tools
- Odour control products
- Personal protective equipment (PPE)

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless with no visible dirt or streaks. No odours present. All supplies fully stocked. Floors are shiny and free of debris. Toilets are immaculate.
Good	Minor smudges or streaks on surfaces. No strong odours. Most supplies stocked. Floors are clean with minimal debris. Toilets are clean with no visible stains.
Pass	Noticeable smudges or streaks on some surfaces. Mild odours present. Some supplies low. Floors have some debris. Toilets are generally clean but with some stains.
Fail	Visible dirt and streaks on surfaces. Strong odours present. Supplies depleted. Floors are dirty with significant debris. Toilets are visibly dirty with stains.