

Water Feature

Code: ANCMF-AU-TH-WF-01 • Facility: Transportation Hub • Frequency: daily

Scope of Work

- Remove debris and rubbish from the water feature and surrounding area.
- Sanitise all surfaces, including the water feature edges and any seating areas.
- Dust and wipe down all fixtures and fittings around the water feature.
- Mop and dry the surrounding floor area to prevent slip hazards.
- Ensure all rubbish bins are emptied and cleaned.
- Check and clean any signage related to the water feature.

Method

1. Use a colour-coded cleaning system to prevent cross-contamination.
2. Begin by removing all visible debris and rubbish from the water feature and surrounding area.
3. Sanitise surfaces using an appropriate disinfectant, ensuring all edges and seating areas are thoroughly cleaned.
4. Dust and wipe down all fixtures, including taps and any decorative elements.
5. Mop the floor with a suitable cleaning solution, ensuring it is left dry to prevent slips.
6. Empty and clean rubbish bins, replacing liners as needed.
7. Inspect and clean any signage, ensuring it is legible and free from dirt.

Equipment

- Colour-coded cleaning cloths and mops
- Disinfectant and cleaning solutions
- Dusting tools
- Rubbish bags and liners
- Cleaning trolley
- Personal protective equipment (PPE)

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are spotless, with no visible dirt or debris. Water feature is clear and free of odours. Floor is dry and free from slip hazards. Rubbish bins are empty and clean. Signage is pristine and legible.
Good	Minor dust or smudges on surfaces. Water feature is mostly clear with no strong odours. Floor is mostly dry with minimal slip risk. Rubbish bins are emptied but may have minor residue. Signage is mostly clean and legible.
Pass	Noticeable dust or smudges on surfaces. Water feature has some debris or mild odours. Floor is damp but not hazardous. Rubbish bins are emptied but not cleaned. Signage is readable but may have dirt.
Fail	Surfaces are visibly dirty. Water feature is murky or has strong odours. Floor is wet and poses a slip hazard. Rubbish bins are full or dirty. Signage is unreadable due to dirt.